

SKYTAP® SSAE No. 16 Report on Controls at a Service Organization (SOC 1 Type 1)

Skytap has completed an examination in conformity with the Statement on Standards for Attestation Engagements (SSAE) No. 16, Reporting on Controls at a Service Organization, which was finalized by the Auditing Standards Board of the American **Institute of Certified Public Accountants (AICPA)** in January 2010. SSAE 16 effectively replaces SAS 70 as the authoritative guidance for reporting on service organizations. SSAE 16 was formally issued in April 2010 with an effective date of June 15, 2011.

SSAE 16 was drafted with the intention and purpose of updating the US service organization reporting standard so that it mirrors and complies with the new international service organization reporting standard – **ISAE 3402**.

Skytap's completion of the SSAE 16 SOC 1 Type 1 audit report indicates that selected Skytap processes, procedures and controls have been formally evaluated and tested by an independent accounting and auditing firm. The examination included the company's controls related to security monitoring, change management, service delivery, support services, backup and environmental controls, logical and physical access.

SSAE 16 is recognized by the American Institute of Certified Public Accountants (AICPA) as an acceptable method for a user organization's management to obtain assurance about service organization's internal controls without conducting separate assessments.

A service auditor's examination performed in accordance with SSAE 16 is widely recognized, because it represents that a service organization has been through an in- depth audit of their control objectives and control activities, which often include controls over information technology and related processes.

Currently the SSAE 16 Report (SOC 1) pertains to Skytap Cloud customers.

Additional information on SSAE 16 and Service Organization Control reports can be viewed at the **AICPA's new web page (<http://www.aicpa.org/soc>)**.

