

Service Delivery Offerings

Skytap Service Delivery offerings are designed to ensure customer and partner success throughout the stages of cloud adoption. The Skytap team has the skills and experience to support key cloud migration phases including proof-of-concept, migration, and post migration.

Service Delivery Offerings

- » Migration Services for on-premises systems into Skytap: networking consultation and implementation, data migration consultation and implementation, system development and configuration.
- » Implementation of data protection strategies within Skytap including Backup/Recovery, High Availability, and Disaster Recovery
- » Skytap security analysis and consulting services
- » Skytap product training
- » Performance analysis and consulting (IBM Power Systems)
- » Customized solutions and integrations

Migration Services

Networking Consultation and Implementation

The Skytap Service Delivery Team provides cloud specific network architecture consultation along with implementation support including VPN configuration.

Data Migration Consultation and Implementation

The right data migration approach is dependent on variables including platform, RTO / RPO, application requirements, data set size, and more. The Skytap Service Delivery Team has the cross platform experience to plan and implement a strategic data migration approach to meet these requirements.

Data Protection Consultation and Implementation Services

The Skytap Service Delivery Team provides consultation and implementation services to help with Backup and Recovery, High Availability, and Disaster Recovery needs. The Skytap Service Delivery Team will determine the best solution, which can include Skytap product features such as Live Clone, use of a 3rd party tool, or a combination of strategies to meet business requirements.

Security Analysis and Consulting Services

The Skytap Service Delivery Team provides security solutions specific to your current and planned uses of the Skytap product.

Security Consultation, Review and Best Practices

- » Securing network boundaries
- » Managing user and resource access
- » Security applications integrations

Technical Delivery

Assist with implementation of security devices, VPNs, and custom coding. Includes integration with external cloud security services or internal management tools with Skytap APIs.

Skytap Product Training

Skytap Product Training includes a dedicated Skytap Delivery Resource, in person or virtual, to provide training on Skytap functions/features and is typically scheduled as a 2 or 3 day event.

Skytap training scope may include:

- » Configuring VMs/LPARs and environments
- » Sharing and accessing environments
- » Managing environments and usage
- » Administering Skytap Cloud including creating users
- » Network and connectivity
- » Data migration and restoration
- » Data backup and recovery



Learn More

Contact your Skytap Sales representative today to learn more about Skytap Service Delivery Offerings or www.skytap.com



Skytap is a cloud service purpose-built to natively run traditional systems in the cloud. Our customers use Skytap for running production, disaster recovery, virtual training labs, and development workloads. We are the only cloud service to support AIX, IBM i, and Linux on IBM Power together with x86 workloads, enabling businesses to accelerate their journey to the cloud and increase innovation. To learn more about Skytap or schedule a demo, visit www.skytap.com.



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